

Trillium Pet Care, Inc.
161 Yeany Lane
Mayport, PA 16240

PRESORTED
STANDARD
U.S. POSTAGE
PAID
CLARION, PA
PERMIT NO. 11

Boarding & Grooming
All breeds of Dogs & Cats

Junction of
Route 28 & Route 536

(814) 365-5210
www.PAcollie.com

161 Yeany Lane
Mayport, PA 16240



Trillium Pet Care



Big Dogs, May We Assist You?

At Trillium we are always concerned about the welfare of our guests. Large dogs and senior dogs should never be forced to jump as it may cause stress on their joints. This is why we have a step in shower stall and electric grooming tables which lower to floor level. We recently purchased a pet ramp designed to offer a gradual slope for the ease of big or elderly pets as they enter or exit their owner's vehicles. This portable ramp offers a textured non-skid surface for traction of the pet. It also offers a snap for attachment to the door latch on the back of most SUV's for added stability. Please do not hesitate to ask a member of our care team to assist you in unloading or loading your pet. We are here to help!



"Unattended children will be given soda, candy and a free puppy!"

Fall/Winter 2009 Newsletter

"Dedicated to providing the best care for your best friend!"

Trillium Tails

Friends,

2010 begins my 14th year in the kennel business. My how time flies when you're having fun! I hope you enjoy these little newsletters and now the occasional e-mail from my business. However, if you prefer to be removed from my mailing list please just let me know. I sincerely thank you for your business. I especially appreciate the many referrals we receive from our client base. I am so grateful for the confidence and trust you have in Trillium each time you place your four legged family member in my care. I hope my care team and I continue to exceed your expectations.

Sincerely,

Stormy

ps Enjoy 10% off our entire retail selection of treats, toys, grooming supplies, collars and leads from now until the end of the year!



Waiting Room

Do you have a long drive to Trillium? There is no need to put unnecessary miles on your vehicle or waste gasoline. Please feel free to have a seat in our waiting room. We have a television and a few magazines available to entertain you while your wait for your pet to be groomed. Or, if you wish to visit other local businesses we can call you on your cell phone when the job is complete. Tell us you will be waiting in the area when you book your pets groom and we will make every effort to complete your pet as quickly as possible.

Brusher Batbers

Trillium team members Tristen, Amy, and Claudia were recently certified as Brusher Batbers at Groom Expo in Hershey, Pa. Groom Expo is a four day event targeted to the continuing education of pet professionals.

The day long certification course was conducted by noted speaker and Professional Pet Stylist Teri DiMarino on September 17. Ms. DiMarino believes that a good bath, brush and dry is 50% of a great groom. We agree. Topics covered included correct use of tools, de-matting, drying techniques and detailed education on the ingredients in grooming products; all of which contribute to the proper finished product in our grooming salon.

They join Stormy and Amber who have been Brusher Bather certified at prior Groom Expos.

Happy Hoodie

While attending the recent grooming trade show this fall we picked up a wonderful little product to calm and protect your pets while they are being dried. As many of you know here at Trillium we use high force dryers to individually hand dry each pet. Without doubt this is the fastest and safest way to dry pets; however, some pets dislike the flow of air around their heads. The Happy Hoodie is a soft, expandable, and comfortable band that is placed over the pet's ears to provide relief and protection from the noise and force of air associated with this drying method. You can view a video of the Happy Hoodie in use at their web site www.happyhoodie.com The Hoodie can also be used at home to hold the ears open for aeration purposes on pets with chronic ear infections. They also work great at keeping long ears out of the food or water dish. Owners may purchase the Hoodie directly from their web site.



Certified in Pet First Aid and CPR

Care team members Amber and Tristen were certified in Pet First Aid and CPR in a day long course this September at Groom Expo in Hershey, PA.

The First Aid course teaches proper procedures in the event of an emergency. The women performed CPR techniques on canine mannequins, learned to apply bandages and temporary splints, and what to do in the event of a disaster. In addition they were taught how to recognize life-threatening emergencies and how to handle common illnesses and injuries.

The First Aid course was part of a four day seminar targeting continuing education for pet professionals. They join Claudia and Amy who were certified in Pet First Aid/CPR at a prior Groom Expo event.

They were joined by Stormy the following day to attend multiple seminars on gentle grooming techniques, lion cuts on double coated dogs, short and sweet styles, and tricks to grooming the American Cocker Spaniel and Poodle.

"Pawdicure"

Toenail care is a vital part of your pet's health and grooming routine. Many young, active dogs will keep their nails worn short. Likewise, those pets walked on rough surfaces daily may also keep their nails in short condition. However, pets who do not get lots of exercise on a rough surface may experience excessive nail growth. Toe nails and dew claws (the small nail higher on the leg) can quickly become too long and even curl around causing pain and discomfort. Extremely long nails can cause the pet intense pain in the joints of the knee, shoulder, and hip as they force the dog to walk on the sides of its toes or on its heels. Elderly dogs are especially prone to discomfort from lengthy nails as it contributes to the pain of arthritis. If you can hear your dogs nails clicking when they walk, it is time for a "Pawdicure"!

At Trillium we offer two solutions for nails. The first is the nail trim. For the trim we use sharp clippers to quickly cut the tip of the toenail off. Great care is taken to not cut the quick or the living blood filled portion of the nail. This quick is easily seen on the white or clear toenail, but can be difficult to find on the black nail. We also carry dog and cat nail clippers for pet owners who wish to maintain their pet's nails themselves.

The second solution for nail care is grinding or filing. Here we use a rotary tool to file the tip of the nail. This method leaves the nail as short as possible and with a more rounded finish. This technique allows the groomer to take the nail down right to the quick. Regular nail grinding will cause the quick to recede and allow the groomer to take the nail shorter with each treatment. This is a very popular method of nail care with pet owners who have hard wood floors, children or elderly adults in their home. This method may reduce damage caused by sharp long nails. Nail grinding is the "Pawdicure" of choice for professional show dogs.

The down side of nail care is the occasional "quicked" nail which will bleed profusely. Even with the utmost caution and experience it is still possible to hit this quick while trimming. Sometimes this will happen at the time of the nail trim, especially with black nails where the quick is impossible to see; other times the nail will begin to bleed when a very short nail comes in contact with a rough surface like a sidewalk. Don't panic. This always looks worse than it really is! Here at Trillium we keep styptic powder on hand to quickly apply to a quicked nail and stop the bleeding. If a nail begins to bleed for you at home you can try some common household items like flour, bar soap, or even an antiperspirant stick...apply directly into the nail with firm pressure and try to hold for a few minutes. Blood itself can be cleaned off the pet and most surfaces with baby wipes or hydrogen peroxide (always test in an inconspicuous area as this may cause bleaching). Quicked nails will completely recede within the first day.

Toe nail trims are included for free in our Deluxe Full Groom. Pet owners may also schedule a visit just for nail care. Owners may wait in our lobby as it usually only takes a few minutes for our groomers to perform a "Pawdicure". Nail care may also be arranged while your pet is boarding with Trillium.

Nail Trim w/ Deluxe Full Groom	\$Free
Nail Trim only	\$6.00
Nail Grind w/Deluxe Full Groom	\$4.00
Nail Grind only	\$10.00



**Become a "fan" of Trillium...
join us on FACEBOOK**

Backdoor Guests are the Best

But in our case it is "back road guests" who are the best! The construction of the new bridge on state route 28 has been delayed until spring of 2010. However, the contractor has already begun to do some work at the end of our lane in preparation for the project. We are alerting everyone again to expect a degree of congestion when you arrive and depart. Please drive slowly and use your turn signals well in advance. I am including a little map of our back driveway to our facility. This may prove to be the easiest way to enter and exit our business in the coming year. It also happens to be the easiest way to drive in during snowy weather as it is not as steep and slippery as our front driveway! Please feel free to enter and exit this way on future visits.

- From the Brookville area you will turn right onto "Wallwork Road" immediately before you reach Kings Korral convenience store/Pacific Pride.
- From the Punxy. area you will stop at the stop sign on route 536. Next, continue straight across route 28 onto "Wallwork Road" which is between a mobile home and the woods; directly to the right of Kings Korral/Pacific Pride.
- From the Hawthorn area you will pass Kings Korral convenience store/Pacific Pride and immediately turn left onto "Wallwork Road".

Continue on Wallwork Road approximately a quarter mile. You will cross over a small bridge and come to a four way intersection. There are a half dozen mail boxes here. Turn left. A sign here reads "Mayport Valley Farms". This is Yeany Lane and comes directly to the kennel in about a quarter of a mile. You can also refer to the driving directions and map quest link on our web site www.PAcollie.com We recommend that pets travel secured in a pet carrier or harness seatbelt for their protection.

